

# SUPPORT



"The software is great, but in a competitive market, one of Lead Liaison's most valuable asset is most deinitely their people. Our Account Manager is excellent, as is the wider support team. I can't recall better, faster, or more personable customer service from any supplier I've worked with." - Sam Weston, Administrate

#### **SUCCESS TEAM**

Your Implementation Manager helps you be successful right out of the gate. Your Technical Account Manager assists you in strategizing and executing throughout the lifetime of your relationship with us. Welcome to the team!

#### **WORLD-CLASS SUPPORT**

In addition to your dedicated Success Team, Lead Liaison also has industry-leading support for the life of your contract. From technical expertise to how-to questions, no request is too big or small. Email support@leadliaison.com for help. Don't be shy...that's what we're here for!

## **TRAINING**

Take advantage of our onsite or offsite training. Whether onsite or via the web, one of our software experts will provide general usage concepts, advanced modules, or even project-specific guidance based on your needs.

### PROFESSIONAL SERVICES

Our White Glove service allows you to be totally hands off, where our experts implement marketing campaigns, automations, and more on your behalf. We also offer custom development work and blocks of consulting hours.